

MAR 25 2013

U.S. Department of Homeland Security  
Freedom of Information Act Office  
601 South 12<sup>th</sup> Street  
Arlington, VA 20598-6020



Transportation  
Security  
Administration

Mr. Sai

Re: TSA13-0488

Dear Mr. Sai:

This letter acknowledges receipt of your March 15, 2013, Freedom of Information Act (FOIA) request to the Transportation Security Administration (TSA), for copies of:

- Any and all history of complaints against the TSA/Covenant agents named
- Any and all history of similar complaints against any TSA, Covenant, or San Francisco Airport agent
- Any and all records of my x-ray baggage screening
- Any and all records related to me held by any Relevant Parties
- Any and all documents and communication related to responding to this request, whether internal or external

Your request was received in this office on March 15, 2013.

After careful review of your FOIA request, we determined that Items 4 through 6 of the request are too broad in scope or did not specifically identify the records which you are seeking. Records must be described in reasonably sufficient detail to enable government employees who are familiar with the subject area to locate records without placing an unreasonable burden upon the agency. For this reason, the Department of Homeland Security (DHS) regulation, 6 CFR Part 5, §5.3(b), requires that you describe the records you are seeking with as much information as possible to ensure that our search can locate them with a reasonable amount of effort. Whenever possible, a request should include specific information about each record sought, such as the date, title or name, author, recipients, and subject matter of the records, if known, or the DHS component or office you believe created and/or controls the record. The FOIA does not require an agency to create new records, answer questions posed by requesters, or attempt to interpret a request that does not identify specific records.

Please resubmit Items 4 through 6 containing a reasonable description of the records you are seeking. If you would like assistance with perfecting this portion of your request, please feel free to call Mr. Paul Sotoudeh at (571) 227-1357.

We will begin processing Items 1 through 3 of your request.

We anticipate and look forward to hearing from you to clarify this request.

Sincerely,

A handwritten signature in black ink that reads "Aeron J. Pineiro". The signature is written in a cursive, flowing style.

Ms. Aeron J. Pineiro  
Operations Manager  
Freedom of Information Act Office  
Office of Civil Rights & Liberties,  
Ombudsman and Traveler Engagement  
Transportation Security Administration